## GEMS dispute committee referral form



Section A: Details of the member, prospective member or former member	
This section must only be completed in case of a dispute being referred to the GEMS Dispute Committee by any of the following Complainants: a GEMS member, a prospective GEMS member or a former GEMS member.	
Name of current/prospective/former GEMS member:	
GEMS member no (if any):	
Postal address:	
Tel no: ( ) Fax no	
Cell phone no: Email: Email:	
Section B: Details of the Complainant, claiming on behalf of a member	
This section must only be completed by a Complainant who is claiming on behalf of a GEMS member, for example a healthcare service provider (doctor, dentist, physiotherapist etc.)	
Name of Complainant:	
Postal address:	
Tel no: ( ) Fax no: ( )	
Cell phone no: Email: Email:	
Capacity in which request is made:	
Section C: Details of the Complainant, acting as an authorised representative of a member, prospective member or former member, or of any such member who cannot act in his/her own name	
This section must only be completed by a Complainant who is authorised to act on behalf of a particular GEMS member, prospective GEMS mem	ıber
or former GEMS Member, or on behalf of any such Member who cannot act in his/her own name for whatever reason.	
Please note that the original or a copy of such GEMS member's written permission to the Complainant, to conduct the particular dispute on his/he behalf, must be attached to this Form.	∍r
Name of Complainant:	
Postal address:	
Tel no: ( ) Fax no: ( ) Tel no	
Cell phone no: Email: Email:	
Capacity in which request is made:	
Section D: Details of the Complainant, being a member or person acting in the interest of a group or class of persons	
affected by the dispute	
This section must only be completed by a Complaint who is a member of, or who is acting in the interest of, a group or class of persons affected by	OV
the dispute being referred to the GEMS Dispute Committee.	
Name of Complainant:	
Postal address:	
Tel no: ( ) Fax no: ( ) Fax no: ( )	
Cell phone no: Email: Email:	
Capacity in which request is made:	

## Section E: Details of the Complainant claiming to be acting in the public interest This section must only be completed by a Complainant who claims to be acting in the public interest. Please note that, in such a case, a dispute will only be referred for hearing to the GEMS Dispute Committee if the members of the Committee are satisfied that (based on the information provided in this Form) the Complainant may be regarded as acting in the public interest, and have given their permission for the dispute to be referred to the Committee for adjudication. Name of Complainant: Postal address: Tel no: ( | | | ) | | Fax no: ( Email: Capacity in which request is made: Section F: Details of the Complainant duly authorised to act for and on behalf of an association, acting in the interest of its members This section must only be completed by a Complainant who is a duly authorised representative of an association that is acting in the interest of its members. Please note that the original or a copy of the Head of the association's written permission to the Complainant, to conduct this particular dispute on the association's behalf must be attached to this Form. Name of Complainant: Postal address: Tel no: ( ) Email: Cell phone no: Capacity in which request is made: Name of head of association: Designation: Name of association: Tel no: ( ) Fax no: ( Cell phone no: Email: Section G: Dispute details a written complaint relating to this dispute was referred to GEMS for resolution. A copy of the written complaint is attached hereto. a written response to the complaint relating to this dispute was received from GEMS's Principal Officer, which advised of GEMS's findings and the reasons therefor. A copy of the written response is attached hereto. The complaint remains unresolved, thus a formal dispute against GEMS is hereby declared. Therefore, I (the Complainant), now request that the dispute be heard and adjudicated by the GEMS Dispute Committee. Section H: If the Complainant believes that the dispute relates to a medical emergency that should be referred to the GEMS Dispute Committee as a matter of urgency, please indicate why: oxed (A more extensive description of the medical emergency may be attached.) Section I: What decision would the Complainant like the GEMS Dispute Committee to make? (Please note that the GEMS Dispute Committee may require a more detailed statement later.) Signature of Complainant: Signed at \_\_\_\_\_ Signature of GEMS member (if represented by a Complainant): Signed at Signature of head of association (if the association is represented by the Complainant): Signed at \_\_\_\_\_\_ this day of 20