Contact details



Let GEMS reach you when you need us most

We value you, our member, and would like to ensure that we continue to connect with you in your preferred manner. Stay in the loop by providing us with your latest contact details to ensure we can reach you when it matters most. It's quick and easy, all you need to do is:

- Step 1: Complete the fields with your current details.
- Step 2: Return this form via post to GEMS, Private Bag X782, Cape Town, 8000 OR fax to 0861 00 4367 OR drop it off at your nearest GEMS Walk-in Centre OR email to enquiries@gems.gov.za.

Keep us updated so that we can keep you updated about important healthcare and Scheme information!

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Complete this section if your banking details have changed since your last update.																														
Please note that for GEMS to change or update your banking details, you are required to submit the following documents:																														
 A certified copy of your identity document (ID); 																														
A bank account statement, crossed cheque or letter from the bank either signed or stamped (not older than three																														
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Private bag X782 Cape Town • Call Centre: 0860 00 GEMS (4367) • Fax: 0861 00 GEMS (4367)

Email enquiries@gems.gov.za • Fraud Line 0800 21 2202 • HIV Aids Helpline 0860 436 736 • www.gems.gov.za

Section C: Details of existing dependant/s

Ensure we have all the details of your existing dependant/s as reflected on your membership card by completing this section in full. If you have more than two dependants registered on GEMS, include the details on a separate sheet and send it with this form.

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Section D: Emergency contact

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	declare that: I am an eligible member in accordance with the Rules of GEMS; The information provided on this page is true nd correct; and I authorise GEMS to update my details as indicated on this page.																													
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Please let us know who to contact in case of an emergency. Please note that the emergency contact must be above the age

Make use of the multi-function GEMS Member App to interact with the Scheme at home or on the go to make your life easier.

Use the QR Code to download the GEMS Member App







