

OPTION SELECTION 2026

How to change your option

BRILLIANCE
OF GEMS





GEMS has made selecting your **Benefit**Option for 2026 so easy!

Make your choice before 16 December 2025

Follow these three (3) easy steps to change your Benefit Option for 2026:

1. Understand your options and benefits:

Read through the 2026 benefit schedule and contribution table to understand the benefits and costs of each option. If you have any further questions, please contact the toll-free call centre or visit your nearest Walk-in Centre.

2.Consider your needs:

Carefully consider your healthcare needs and budget for the year ahead.

3. Make your choice:

Decide if you should remain on the same option or need to change to a different option for 2026.

Online: Option Selection Form: Cellphone: Dial *134*20018# Complete the "Make your Visit www.gems.gov.za and choice for 2026" form and sign into the **Member Portal** Enter your member number. ensure that all your details are (click on 'Login' on the Enter your ID number. correct. Send the completed form right-hand corner of your Select your option. to any of the following: screen). Confirm your selection. Email: enquiries@gems.gov.za Click the **Option Selection** Fax: 0861 00 4367 icon under Navigate on the Post: GEMS, Private Bag Menu to make your option x782, Cape Town 8000 change. Or Hand it in at your nearest GEMS Walk-in Centre or to your Client Liaison Officer (CLO).

GEMS Member App

GEMS continuously aims to make access easier for its members and beneficiaries.

Download the GEMS Member App from your app store today, register and make your choice for 2026!







It is important to note that on average, GEMS members pay 23% less for the same benefits than on other medical schemes in the industry before the substidy is applied.

Your 2026 monthly contributions

GEMS member contributions for 2026 will increase by a weighted average of 9.8%. This adjustment is necessary to ensure the Scheme's long-term sustainability. Your increase will also be determined by your salary band and the number of beneficiaries registered*. The tables below show the full contributions for the year and do not include any subsidies you may qualify for. If you qualify for a subsidy**, your employer will pay part of the contribution, and you will be required to pay the balance.

TANZANITE ONE EMERALD VALUE R Å ЙÄ Ĭ R3 705 R2 831 R1 377 R1 698 R1 341 R731 R0 - R17 261.00 R11 462.01 - R16 084.00 R1 545 R4 100 R1 779 R1 425 **R788** R17 261.01- R29 810.00 R16 084.01 - R27 554.00 R2 203 R2 061 R1 060 R29 810.01 + R4 593 R1 721 R27 554.01 + R2 881 R2 881 R1 635 **BERYL EMERALD** (R) Ĭ R0 - R17 261.00 R4 425 R1 643 R17 261.01 - R29 810.00 R4 897 R1 840 R29 810.01 + R2 053 RUBY ONYX (R) ĨÄ R0 - R17 261.00 R7 673 R5 874 R2 307 R17 261.01 - R36 779.00 R7 985 R6 080 R2 507 R17 261.01 - R28 581.00 R3 310 R1 720 R8 621 R6 626 R2 797 R29 810.01 + R36 779.01 + R4 880 R3 680 R1 895 Please note: 20% of contributions on the Ruby Option will go towards the Personal Medical Savings Account.

^{*}Kindly note that GEMS does not determine the subsidy as the subsidy is determined solely by the employer.







MemberRefers to the 'Principal Member'



Refers to any 'Adult Dependant'



Refers to any 'Child Dependant'



Kindly note: that while awaiting the 2026 subsidy determination, the deduction from your January 2026 salary will reflect the subsidy as payable during 2025. The reconciliation of any short payments or over payments from your January 2026 salaries will be corrected in subsequent months.

Important note: The payroll cut-off date for the January 2026 salary payment run is 15 December 2025. All option changes, remuneration updates or membership changes processed on or after 15 December 2025, will result in a short payment or over payment from your January 2026 salary. In such an instance, the deductions will be corrected in subsequent months.

^{*}Total contribution is based on the current family size and salary information provided.

^{*}Subsidy contribution portion: these figures are only a guide, and members should contact their HR office to confirm their subsidy.

CONTACT DETAILS:

GEMS CONTACT CENTRE - 0800 00 4367 (toll-free)

WEB - www.gems.gov.za

FAX - 0861 00 4367

EMAIL - enquiries@gems.gov.za

POSTAL ADDRESS - GEMS, Private Bag X782 Cape Town,

GEMS FRAUD HOTLINE - 0800 212 202 (toll-free)

GEMS EMERGENCY SERVICES - 0800 44 4367 (toll-free)

ICT SERVICE DESK - (012) 366 4618

Client Liaison Office (CLO)

Driving empowerment through education.

The CLO unit drives member education sessions and workshops to empower members and improve understanding of benefits, Scheme rules and processes.

If you would like one of our CLOs to visit your department, please send an email to clo@gems.gov.za





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Disclaimer

This brochure contains a summary of the healthcare benefits offered by GEMS for the year 2026 and the required monthly contributions/premiums associated therewith ("2026 GEMS Benefits and Contributions"). The 2026 GEMS Benefits and Contributions forms part of the GEMS Rules, which are subject to the approval of the Council for Medical Schemes ("CMS"). Benefits are subject to network arrangements and Scheme Rules.

GEMS is an authorised Financial Services Provider (FSP No. 52861).

This brochure provides factual information only and does not constitute financial advice as defined under the Financial Advisory and Intermediary Services (FAIS) Act. Members who require financial advice regarding their medical scheme option selection should contact the Call Centre for referral to an accredited advisor.

In the event of a discrepancy between the wording of this brochure and that of the published GEMS Rules, the latter will take precedence. For the full version of the 2026 GEMS Benefits and Contributions, kindly refer to Annexures B, C, D, E, F and G of the GEMS Rules, which may be found on the GEMS website at www.gems.gov.za. You may also contact us directly on 0800 00 4367 (toll-free) to request a copy.